

# Our Advice on Choosing a Reliable Carpet Cleaning Adelaide Service

Carpet cleaning is not something you should leave to the amateurs. Trusted carpet cleaning companies will have years of experience and excellent customer reviews. They know the difference between a soggy mess and a clean, comfortable, dry carpet. Although price is always an important consideration, it shouldn't be the only factor when you are choosing a carpet cleaning service. Experience, the method of carpet cleaning they use, and proper insurance should all be considered. Here are some guidelines to help you stay clear of "dirty" carpet cleaning services.

## **1. Too Good to be True Low Prices.**

If a carpet cleaning Adelaide company is offering exceptionally low prices for their services, there's probably a reason. As they say, "you get what you pay for". If you go for dirt cheap prices, it's more likely you'll end up with dirty carpets. Some companies lure customers in by promising rock-bottom rates, only to either change the pricing structure or perform a mediocre job. A reputable carpet cleaning company will quote the price based on the total size of the carpet, the number of furniture pieces or objects that must be moved prior to the cleaning, as well as the age and type of the carpet itself. These quotes don't have to be astronomical, but they're going to include labor and the cost of high quality cleaning materials. Ultimately, if you don't want to have to pay to have your carpet cleaned a second time, choose a cleaning company that promises to give you a realistic quote, not an imaginary bargain.

## **2. Lack of Insurance / Affiliation**

Always ask about a carpet cleaner's membership within recognised cleaning groups such as the Australian Carpet Cleaning Institute, or that they have a proper insurance policy. If they don't have either of these, the odds are they either haven't been in business that long or that they are terrible at what they profess to do. A professional carpet cleaner will have enough money to pay for insurance on the off chance that an accident or other unforeseeable equipment malfunction takes place. You should never have to be liable for a mistake the company makes, but you will if they don't have insurance.

## **3. Thorough Cleaning Process**

Ask your chosen company to explain how they plan to clean your carpet. Do they have a multi-stage process that begins with pre-vacuuming, or a simple two-stage dunk and dry process? If the former, you're working with professionals. If it's the latter, you're likely working with amateurs.

## **4. Use of Truck Mount Systems vs. Portable Hot Water Systems**

The best way to clean a carpet is to use a [truck mounted system](#), so make sure your carpet cleaners are only using the best equipment on your carpets. The truck mounted system provides the hottest water at the highest pressure and suction, enabling a deep clean that gets rid of longstanding soils and other undesirable carpet stains and odours. Portable hot water systems, while adequate, are just not as good, and will result in a lower quality job overall. Plus, a

successful carpet cleaning company will have the funds to invest in a truck mount system. It's the highest quality cleaning equipment on the market; don't expose your carpets to anything less.

## 5. Years of Experience

How many years has your chosen company been cleaning carpets? Do they employ people who have fully trained in the carpet cleaning industry? Carpets are a relatively expensive investment. Much like a beautiful sports car, you don't want to hand over your carpets to just anyone who's fresh to the trade. If properly cleaned by experts who have years of experience in the field, your carpets will last much longer and look great in the meantime. A good company will recommend a schedule of regular cleanings depending on how heavily the carpets are used. If you have pets, children, or a regular schedule of visitors, for example, you'll need to have carpet cleanings more often to preserve the carpet's quality.

## How to know your carpet cleaners are professionals: The quick summary!

**Professional cleaning equipment:** The right tools, cleaning aids, and techniques to address every possible situation.

**Proper training:** Qualified, certified and experienced ... because your precious carpets, upholstery and rugs are at stake.

**Guaranteed and insured:** Properly insured against accidental damage and can guarantee quality work and service.

**Transparent and realistic pricing:** Proper consultation and a free quote. Remember that super cheap carpet cleaning won't be super quality.

**Professionalism in action:** Arrive on time and in uniform, work efficiently, clean up after the job, polite and courteous.

**Great reputation:** A long history of successful business and lots of positive, credible reviews from previous customers.

